



JOSEPH M. FERGUSON
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VIA ELECTRONIC MAIL

MEMORANDUM

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Joe Ferguson
Inspector General
Office of Inspector General

CC: Manuel Perez
Mayor's Office of Intergovernmental Affairs

Date: November 4, 2020

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 03-01 Case Closures

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Smith asked for the number of cases closed in 2020 YTD v. 2019.

The total number of cases closed (sustained, not sustained, administratively) at the end of 3rd quarter 2019 was 99 and at the end of 3rd quarter 2020 was 142. For all of 2019, OIG closed 129.

As always, please let me know if you have any further questions.



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ID#: 03-02 Workers' Compensation (WC) Figure

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Sadlowski-Garza asked for the number City personnel who are on workers compensation (WC).

There are 1,743 open and active WC claims as of November 3, 2020. This number includes Police and Fire personnel.

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ID#: 03-03 OIG Website Dashboard Maintenance Cost

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Ramirez-Rosa asked for the cost of maintaining the OIG's dashboards.

The table below lists direct non-personnel cost categories associated with updating and maintaining 36 information dashboards via Information Portal. Public officials, students, media, and city residents can view data on City Budget, City Employees, OIG, and Public Safety 24/7.

Cost Category	Cost
Website Domain and Hosting Services	\$4,450
Tableau Licenses	\$63,940
Servers/Storage/Networking/Security Infrastructure	\$110,000
Total Cost	\$178,390

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ID#: 03-04 CPD Analog Systems

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Vazquez asked for a list of items OIG has been working with CPD on upgrading in terms of out of date or analog systems.

OIG Audits and Evaluations identify information system deficits and makes recommendations. However, OIG does not work with CPD on upgrading systems. Therefore, we have no responsive material.

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ID#: 03-05 OIG Investigations or Research on Garbage Collection and Rat Problem

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Vazquez requested information regarding OIG investigation and research of potential correlation of garbage collection to rat population.

OIG has not conducted formal research on this topic. Therefore, we have no responsive material.

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ID#: 03-06 Management Demographics

The following information is provided in response to questions posed at our department’s hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Hairston requested demographic information for OIG management staff.

The table below reflects the current ethnicity and gender distribution of our management staff.

Department Managers Ethnicity and Gender				
	Male	Female	Total	%
Asian	0	1	1	5%
Black or African American	2	2	4	19%
Hispanic or Latino	0	2	2	10%
White	6	7	13	61%
2 or More (African American & Hispanic or Latino)	0	1	1	5%
Total	10	13	21	
	38%	62%		100%

In 2020, OIG placed five (5) women in management positions composed of the following ethnicities: 1 African American, 1 Asian and 3 White.

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ID#: 03-07 Historical Audits

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Thompson a list of audits conducted by OIG over the past four (4) years.

There were twenty-nine (29) audits completed by the Audit, Program and Review Section since 2019 to present. The table below represents only audits, not follow-ups, advisories, or notifications.

File #	Report Title	Publication Date
19-0929	Department of Human Resources Employee Performance Evaluation Audit	10/14/2020
19-0525	Department of Streets and Sanitation Weed-Cutting Program Audit	7/23/2020
19-0766	Chicago Department of Transportation Traffic Signal Planning Audit	6/17/2020
17-0664	Department of Water Management Overtime Monitoring Audit	3/25/2020
18-0087	Audit of the Chicago Police Department and Family and Support Services' Administration of the Juvenile Intervention Support Center	2/25/2020
17-0638	Audit of the Department of Innovation and Technology's Management of Information Technology Investments	12/18/2019

File #	Report Title	Publication Date
18-0001	Chicago Low-Income Housing Trust Fund Housing Quality Inspections Audit	12/12/2019
17-0525	Chicago Department of Public Health Air Pollution Enforcement Audit	9/16/2019
18-0066	Audit of the Department of Fleet and Facility Management's Maintenance of Police Vehicles	9/11/2019
18-0771	Audit of Delays in Providing Notice of Sanitation Code Violations	9/4/2019
17-0479	Chicago Department of Transportation Commercial Driveway Billing Audit	7/1/2019
16-0291	Audit of the Operations of the Chicago Board of Election Commissioners	1/29/2019
16-0379	Audit of the City's Process for Evaluating and Setting User Fees	6/21/2018
16-0327	Public Building Commission Construction Change Orders Audit	6/12/2018
16-0363	Chicago Public Library Staffing Audit	5/2/2018
16-0301	Department of Buildings Complaint-Based Inspections Audit	4/10/2018
16-0444	Chicago Department of Transportation Management of Construction in the Public Way	1/19/2018
16-0469	Chicago Base Wage Ordinance Enforcement	11/30/2017
15-0198	Chicago Police Department Overtime Controls Audit	10/3/2017
17-0058	Language Access Ordinance Compliance Audit	9/20/2017
14-0430	Chicago Department of Transportation Aldermanic Menu Program Audit	4/20/2017
15-0523	Department of Planning and Development Affordable Requirements Ordinance Administration Audit	3/28/2017
14-0568	Audit of Office of Emergency Management and Communications Public Safety Cameras	12/13/2016
15-0107	Audit of Chicago Department of Public Health Food Establishment Inspections	11/29/2016
14-0601	Audit of Department of Finance Emergency Medical Services Billing	7/21/2016
14-0436	Audit of Department of Administrative Hearings Adjudication Timeliness	5/24/2016
15-0074	Audit of Chicago Fire Department Commissary Transaction	4/20/2016
14-0328	Audit of Board of Ethics Lobbyist Registration	3/17/2016
13-0517	Audit of Opportunities for Civilianization in the Chicago Fire Department	1/20/2016

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ID#: 03-08 Recommendations to Improve the OIG

The following information is provided in response to questions posed at our department's hearing on November 2, 2020 to discuss the proposed 2021 budget.

Alderman Vazquez requested policy or structural recommendations to improve the OIG.

No responsive material is available.

As always, please let me know if you have any further questions.